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|  The logo for Process Excellence Awards features a green circular icon with a white 'S' and 'E' intertwined, a green ribbon, and the text 'Process Excellence Awards' in green and gold. | Sutherland wins the “BEST SERVICE & TRANSACTION PROCESS IMPROVEMENT PROJECT” at the Lean Six Sigma & Process Improvement summit - 28 <sup>th</sup> – 29 <sup>th</sup> January, 2008 |
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International Quality and Productivity Center (IQPC) provides business executives around the world with tailored practical conferences, large scale events, topical seminars and in-house training programs, keeping them up-to-date with industry trends, technological developments and the regulatory landscape.

IQPC conducts Six Sigma IQ events that are held on 6 continents around the globe, devoted to addressing the operational excellence, business process management, process improvement, lean and six sigma issues faced by a wide variety of industries. **The Six Sigma IQ Excellence Awards have been established to honor, recognize and promote Six Sigma projects that demonstrate true best practices** and to expand and increase the uptake of Six Sigma methodology globally. Celebrating the highest achieving individuals, teams and projects in Six Sigma, these awards are a fantastic opportunity to credit the hard work and dedication devoted by many to Six Sigma and the great results associated.

This year, the Lean Six Sigma and Process Improvement summit was held at Disney’s Contemporary Resort and Convention Center, Orlando, FL with the theme “**Unite Process Improvement With Your Business Strategy: Using Innovation & Advanced Lean Six Sigma To Achieve Crucial Business Goals**” with Jack Welch as the key note speaker

**Sutherland participated in the “BEST SERVICE & TRANSACTION PROCESS IMPROVEMENT PROJECT” category and won the first prize.** The finalists included Capital One, Dominion, and Royal Philips. **Process innovation and the effective deployment of technology in the Sutherland solution were cited as the key reasons for Sutherland’s success.**

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