



ENVIRONMENTAL POLICY

Sutherland, a global leading process transformation company is committed to achieving high standard of environmental management system throughout the organization to protect the environment and prevent pollution in its business of providing services for digital, customer engagement, and business process transformations.

Sutherland recognizes that it has a duty to minimize environmental impacts and contribute to sustainable future through carbon emissions reduction, efficient use of energy and other resources, waste reduction, sustainable procurement, biodiversity preservation, employee engagement, and continual improvement initiatives.

Sutherland strives to fulfill its environmental commitments by:

- Integrating the environmental considerations and relevant contextual issues into business strategies, decision making and in planning new operations.
- Complying with all compliance obligations to which the company subscribes, and which relates to its environmental aspects.
- Pursuing continual improvement to enhance its environmental performance by setting objectives focusing on energy and water resource efficiency, waste reduction, recycling strategies and waste management methods.
- Supporting client's sustainability commitments by providing innovative IT solutions and process transformation to reduce their carbon footprint.
- Developing a Net Zero strategy in accordance with climate change agreements and implementing policies to accelerate the reduction of carbon emissions in operations and supply chain.
- Collaborating and involving clients, contractors, and service providers in the environmental mission for a greener supply chain.
- Adopting green IT infrastructure practices and sustainable green procurement concepts.
- Participating in the ecological efforts to conserve biodiversity and enhance important ecosystem in the area where it operates.
- Reporting the environmental performance to the relevant internal and external stakeholders through appropriate communication channels.
- Communicating the environmental policy to all employees, business partners and ensuring it is available to the public.
- Reviewing the environmental policy and associated management systems periodically to ensure their continuing suitability, adequacy and effectiveness.

Every Sutherland employee shares appropriate responsibility to fulfill the company's obligations and commitment to the environment.



KS Kumar
Chief Commercial Officer

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Sutherland's Environmental Policy is available at www.sutherlandglobal.com

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We would appreciate your feedback.

Kindly write to us at healthandsafety@sutherlandglobal.com



Unlocking Digital Performance.
Delivering Measurable Results.



Sutherland is a leading global business and digital transformation partner. Leveraging our core expertise in artificial intelligence, automation, cloud engineering, advanced analytics, and our advanced products and platforms, we unlock digital performance for our clients. We work with iconic brands worldwide, spanning Healthcare, Insurance, Banking and Financial Services, Communications, Media and Entertainment, Travel, Logistics, and Retail industries. Our offerings are tailor-made, combining our market-leading technology with proven, rapid formulas to enhance digital capabilities uniquely suited to each client. We bring together human expertise and artificial intelligence to develop digital chemistry. This unlocks new possibilities, measurable transformative outcomes, and enduring relationships.